

MEWS news

MEWS Is Honored With Safety Award 4 times in the Past 5 years

Mayfield Electric & Water Systems has earned the American Public Power Association's Safety Award of Excellence for safe operating practices in 2012, making MEWS a recipient of this award four of the past five years. The utility earned 1st place award in the category for utilities with 30,000 to 59,999 worker-hours of annual worker exposure. Bob Rumbaugh, chair of the APPA Safety Committee and energy services consultant, American Municipal Power, Inc., in Columbus, Ohio, presented the award on March 25.



"Keeping utility staff and customers safe should be every utility's top priority," said Rumbaugh. "The utilities honored today have demonstrated serious commitment to this essential aspect of electric service."

More than 280 utilities entered the annual contest, which is the highest number of entrants in the contest's history. Entrants were placed in categories according to their number of worker hours and judged for the most incident-free records during 2012. The incidence rate, used to judge contest entries, is based on the number of work-related reportable injuries or illnesses and the number of worker-hours during 2012, as defined by the Occupational Safety and Health Administration (OSHA).

"At Mayfield Electric & Water Systems, we are proud of our safety record," said Marty Ivy, General Superintendent of Mayfield Electric & Water Systems. "We have a staff of top-class professionals who strive to ensure safe operations in every facet of their work."

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Water Systems**

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**301 E Broadway
Mayfield, KY 42066**

OFFICE HOURS:

**Monday thru Friday
7:00 AM to 4:30 PM**

**Mayfield Electric &
Water Systems'**

BOARD MEMBERS

Wesley K. Greer
Chairperson

Chris Kendrick
Vice Chairperson

Robert Barclay
Secretary-Treasurer

Nancy Barger
Member

Jana Adams
Member

Sam Boyd Neely, Jr.
Attorney

The electric plant board is made up of progressive community leaders and directs the management of MEWS. The plant board consists of 5 members appointed by the Mayor and confirmed by the City Council.

In The Community:

Join us for Public Power Week!

Every year during the first week of October, Mayfield Electric & Water Systems, the American Public Power Association and 2000 other utilities across the nation celebrate Public Power Week. During this week, MEWS would like to show gratitude to our customers. As a public power utility, the safety of our employees and customers and the reliability of our workforce and system are our main goals. Reliable utilities and excellent customer service is what our company strives to provide. This year is the 27th anniversary of the week-long celebration by public power utilities, such as MEWS, that collectively supply electricity to more than 46 million Americans. As we have in the past, MEWS will be hosting opportunities for our customers to win energy-conserving products and will have give-aways as well.

Customers can register for door prizes Oct 7-11, 2013



**PUBLIC
POWER**
AN AMERICAN TRADITION THAT WORKS



Relay for Life 2013

On June 14, 2013, Mayfield Electric & Water Systems participated in a family-oriented community gathering aimed at fighting cancer. Teams of people raised money for cancer research and camped overnight at the Graves County High School football stadium. The Relay for Life theme this year was "Colors of Cancer". MEWS chose peach, the color of uterine cancer. We decorated our tent with everything peach and sold peach cobbler, ice cream, peach tea and water! The MEWS team was able to raise nearly \$1500.00 for cancer research! The total money raised by the Graves County Relay for Life was \$126,070.00!



GC Water District Installs New Meters

Graves County Water District customers may have recently noticed MEWS personnel working outside their homes changing out water meters. The new iPERL water meters will change the way meter reads are collected, and more importantly, improve service to all of our customers.

In an effort to achieve operational efficiency in both data collection and customer service, MEWS and Graves County Water District have installed new Advanced Metering Infrastructure (AMI) water meters for all water district customers. This upgrade will enhance service now and in the future, while giving MEWS and GCWD a new “green” opportunity by reducing the environmental impact with reduced fuel consumption.

The new water meters will allow MEWS to obtain GCWD meter readings using radio frequency technology. The installation of the new meters will lead to more efficient monitoring of water consumption throughout the entire GCWD service area. Because the readings are captured hourly and are recorded remotely, the new meters have the ability to detect leaks, meter tampering, backflow, continuous and high consumption at service locations. Knowing these instances early will assist in reducing water loss.

The tower-based reading system provides hourly readings with real-time notification of alarms from each meter. This results in reduced cost in meter reading, increased knowledge about the distribution system, increased customer service options, and increased efficiency as readings from each meter are sent and stored in our data base. Each meter has two unique identification numbers that insure only your reading is being assigned to your account. Each meter also has a unique location assigned through GPS and stored in MEWS’s mapping software. Your account will continue to be billed in the same manner it is now. The first bill on the new meter may reflect two different readings: one reading will be the final reading from your old meter, and the other will be the first reading from your new meter.

One customer service advantage of the new iPERL water meters, is the overall usage-trend management feature. GCWD customers will now be able to access our usage-monitoring system that current Mayfield Electric & Water Systems’ customers have had access to since 2010. GCWD customers will be able to log on to www.myusage.com and actually view their water consumption daily, weekly or monthly, and sign up for daily usage emails. This tool can also be accessed through a FREE app on your iPhone to track your usage anytime or anywhere. Just go to your app store and search MyUsage. Statistics show that customers who monitor their usage and become aware of their usage patterns use less water resulting in lower bills.

You don’t have to come into the office, sign any paperwork or pay any fees for the MyUsage service. This is a FREE service offered by Mayfield Electric & Water Systems to help our customers better manage their utility costs. All you have to do is go to www.myusage.com, follow the prompts, and sign up.

Stay Connected Through Social Media

Twitter and Facebook are online tools that can help connect businesses more effectively with the right audience at the right time. Businesses and organizations of all shapes and sizes are now using social media to stay connected with their customers 24/7. It can be used to quickly share information with people interested in your company and to build relationships with customers, partners and other people who care about your business.

Mayfield Electric & Water Systems invites you to “like” us on Facebook and follow us on Twitter. Staying connected with us through social media can help you receive minute-by-minute information about what’s going on with your utilities. There will be updates on power outages, water main breaks, boil water advisories, and traffic alerts due to maintenance. MEWS will also be posting information on energy and water conservation, tips on how to lower your bill and information on special services and programs that we offer, such as www.myusage.com.

To follow us on Twitter, search MEWSPublic at www.twitter.com; to like us on Facebook, search for Mayfield Electric and Water Systems at www.facebook.com. Or, you can find links to both of our social media sites at our website www.mayfieldews.com.



Employee Service Anniversaries *October, November, December*

Michael Shaw 15

Jenny Copeland 8

Brandon Riley 5

Office Closings

Veterans' Day

November 11

Thanksgiving

November 28 & 29

Christmas

December 24 & 25



Mayfield Electric & Water Systems encourages the use of CFL bulbs, but wants to remind our customers that CFLs contain very small traces of mercury and should not be disposed of in your regular garbage.

Bring in your expired bulb and we will recycle it for FREE!