

# MEWS NEWS

January, February & March 2014

## MEWS Improves Reliability & Efficiency

Starting in January, Mayfield Electric & Water Systems will begin improving electrical reliability by removing the Fuller Street and Water Street substations. The equipment at these locations is typical of the models used in urban areas throughout the first half of the 20th Century. Due to the age and design of the equipment currently at these substations, the service has become unreliable for our customers and failure of this equipment is imminent.

In order to keep with our mission of providing the most efficient and reliable services at the lowest possible prices, MEWS has decided to remove this equipment and utilize the capacity of our newly completed distribution substation on the corner of South 16th Street and US HWY 45 South.

During this upgrade, MEWS will replace 14,000 feet of open-wire secondary lines with new, more reliable triplex lines; both the Fuller Street and Water Street substation locations will be converted from 2400 volt to 7200 volt equipment to reduce line loss, increase capacity, and decrease load volume on circuits; MEWS will upgrade approximately 73 pole-mount and 2 pad-mount transformers in the areas formerly powered by these two substations.

MEWS wants customers in areas served by these substations to expect short-term power outages during this time of transition and improvement. In order to make this as little an inconvenience as possible, MEWS sub-contractors will be notifying customers of possible power outages by placing door knob hangers on the residences that may be affected. As always, any businesses, medical rehabilitation or nursing home facilities, and offices of emergency personnel will be notified of any outages as soon as we know the approximate times so preparations can be made.



The Fuller Street substation is currently a 2400 volt station with equipment dating back to the 1940s & 1950s.

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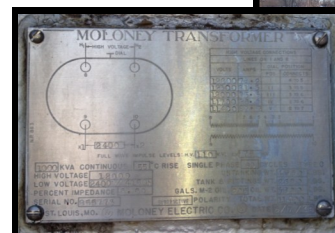
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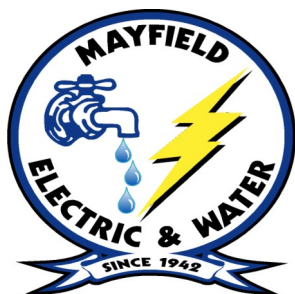
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MEWS anticipates the project to be completed by the first of April as long as the weather permits good working conditions. We apologize in advance for any inconvenience the short power outages during construction may cause. These outages will, however, prevent much longer outages in the event the current equipment fails. Due to the age, history and unreliability of the current equipment, an immediate upgrade is not only necessary, but crucial to the performance, reliability, and efficiency of the MEWS electrical distribution systems.

This equipment at Fuller Street is date-stamped 1948.





*Mayfield Electric &  
Water Systems*

**Contacts:**

**270-247-4661**

[www.mayfieldews.com](http://www.mayfieldews.com)

**301 E Broadway  
Mayfield, KY 42066**

**OFFICE HOURS:  
Monday thru Friday  
7:00 AM to 4:30 PM**

**BOARD MEMBERS**

**Wesley K. Greer**  
Chairperson

**Chris Kendrick**  
Vice Chairperson

**Robert Barclay**  
Secretary-Treasurer

**Nancy Barger**  
Member

**Jana Adams**  
Member

**Sam Boyd Neely, Jr.**  
Attorney

The electric plant board is made up of progressive community leaders and directs the management of MEWS. The plant board consists of 5 members appointed by the Mayor and confirmed by the City Council.

# *In The Community:* **We Did It Again!**

**We Win "Best Industry Float" In the Lions Club Christmas Parade**



## **Artwork To Calendars: 2014**

Come by our office to get a free 2014 Green Energy Calendar while supplies last! In September, MEWS visited the 4th grade at Mayfield Elementary to discuss different types of energy sources. The students created artwork showing what they learned from the presentation. MEWS decided to showcase this artwork in a 2014



calendar for our customers. The calendar also lists when the office will be closed due to holidays and when we will celebrate special occasions such as National Drinking Water Week and Public Power Week. We hope you enjoy your gift!!

# *Getting To Know Us:* **Kristie McAdoo**

With 15 years of service, Kristie McAdoo is no stranger to Mayfield Electric & Water Systems. She graduated from Murray State University Cum Laude in December 1995 with a Bachelors degree in Business Administration. Shortly after college, she married Jeff, with whom she has been married for 18 years. They have two beautiful daughters, Karley (12) and Hannah (8). In her spare time, she likes to be with family and friends, run, swim, and of course shop! Kristie started working for MEWS in January 1999 as an Accounting Clerk. She was promoted to Water and Waste Water Accounting & Finance Manager in 2006. During this time, she has seen much diversification at her public-owned utility. Kristie takes great pride in being able to work with numbers proficiently while still being a “people person.”



## **Make a Difference: Round Up**

Winter is here and some residents of Mayfield and Graves County will struggle to pay their utility bills to keep their families warm and safe.

For just pennies a month you can help those needy neighbors and it's very easy. If you are a Mayfield Electric & Water Systems customer, you can enroll in our Round Up Program. Through this program your monthly utility bill will be rounded up to the next highest dollar, and the change collected will be donated to the Mayfield-Graves County Needline.

For example, if your bill was \$78.63 the company would round it up to \$79 and the 37 cents would go to the Needline. Most people on the Round Up Program average a donation of around \$6.00 per year. Since the inception of the Round Up program in 2011, MEWS customers have donated \$2,911.97 to the Needline.

“I want to thank our customers who participate in the Round Up Program; it is a worthy cause,” said Brent Shultz, MEWS Customer Operations & Marketing Manager. “MEWS is only a facilitator; the Round Up participants are the ones making a difference in our community and their neighbors’ lives.”

Located at 424 South 9<sup>th</sup> Street, the Needline and Food Pantry is a faith-based non-profit organization that helps about 350 local families a month.

“We want to assure persons who participate in these programs that we have extremely stringent guidelines on how often and under what circumstances we provide assistance,” explained Needline Director Jackie Herndon. “At most a family could only get utility help four times a year and in some cases they may only qualify for once a year. “We only help those persons who are in real crisis. We assist a lot of elderly and disabled residents who can barely make ends meet. And these utility donor programs are a lifeline to help the truly needy in Mayfield and Graves County.”

To sign up for the programs you can visit our office, go online to [www.mayfieldews.com](http://www.mayfieldews.com), email [customerservice@mewsbb.com](mailto:customerservice@mewsbb.com), or call 270-247-4661.

# Leadership Mayfield-GC Visits MEWS

The Mayfield-Graves County Chamber of Commerce Leadership class in November was led by MEWS Representative Mary Beth Paschall. The class topic was Community Issues, Concerns and Opportunities. During the class' city tour, the group visited MEWS' electric substation. Electric Operations Manager, Jason Weatherly and Customer Operations & Marketing Manager, Brent Shultz explained to the group how the substation works and the recent upgrades that have been made. The class learned how the recent improvements made to the substation will positively affect the city of Mayfield, its residents, businesses and the potential growth and future of the city of Mayfield.



(Left): Jason Weatherly explains how the substation works.

(Above): Brent Shultz tells the group about some of the recent upgrades that were made in 2011.



**Report Power Outages,  
Water, or Sewer Problems to:**  
**270-247-4661**  
**After hours call:**  
**270-247-3531**

*Employee Service Anniversaries*  
**JANUARY, FEBRUARY & MARCH**

|                    |        |
|--------------------|--------|
| DOUG GIPSON        | 30 YRS |
| JAMES KEITH        | 20 YRS |
| DARREN STEWART     | 18 YRS |
| BRENT TUCKER       | 18 YRS |
| JASON WEATHERLY    | 17 YRS |
| KELLY GREEN        | 15 YRS |
| KRISTIE MCADOO     | 15 YRS |
| RANDY RAMBO        | 15 YRS |
| CLINT WOODWARD     | 15 YRS |
| BRENT SHULTZ       | 10 YRS |
| MARY BETH PASCHALL | 7 YRS  |
| ZAC WEAKS          | 2 YRS  |
| ERIC HICKS         | 2 YRS  |

*Office Closings*

**New Year's Day**  
Wednesday, January 1

**Martin Luther King, Jr. Day**  
Monday, January 20

**Presidents' Day**  
Monday, February 17



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